






		Actual Figures										Not on Target
		Quarterly Figures										On target
		Target Figures for this year										
Indicator	Description	Agency Responsible for achieving	2005/06 Actual	2006/07	2007/08	1st Quarter Apr-Jun 2008/09	2nd Quarter Apr-Sep 2008/09	3rd Quarter Apr-Dec 2008/09	Year End 2008/09	Target 2008/09	Are we on Target?	Explanation, Reasons & Actions
NI 156	Number of Households living in Temporary Accommodation	Chester le Street District Council & Cestria Community Housing	New Indicator	New Indicator	4 (Q4)	0				2		This indicator records the number of households in Temporary Accommodation on the last day of every quarter. Each quarter we aim to have no more than two people in Temporary Accommodation such as B&B, Hostels etc. We hope to achieve this target through stringent procedures and housing options support in assisting people to obtain accommodation, prevent homelessness and fast tracking homeless applications.
LPI2	The number of Households rehoused in the Private Sector through advice and assistance from the Housing Options Team	Chester le Street District Council & Cestria Community Housing	New Indicator	New Indicator	26	2				28		This indicator records the number of people who the Housing Options team have assisted to secure Private Rented Accommodation. We are currently not on target. This could be due to the situation of the market also the payments required upfront for Private Rented Accommodation, are quite difficult for people to afford (Analysis will be done on this during the year). However through promotion and awareness raising we hope to increase the options for the Private rented sector such as the introduction of the Countywide Rent Deposit Scheme.
Page 87	The number of households re housed in the Social Rented Sector (RSL Accommodation)	Chester le Street District Council & Cestria Community Housing	New Indicator	2	16	20				50		This indicator records the number of people who the Housing Options team have assisted to secure accommodation with a Registered Social landlord. We are currently on target and will continue to increase the options for people obtaining this type of accommodation

LPI4	The number of private landlords on the landlords accreditation Scheme	Chester le Street District Council & Cestria Community Housing	New BVPI	41	33	40				38	😊	This indicator records the number of Landlords on the Landlord Accreditation Scheme. We have exceeded this target but will continue to recruit landlords and promote the service.
LPI5	The number of accredited properties in the private landlord accreditation	Chester le Street District Council & Cestria Community Housing	New BVPI	80	67	75				77	😊	This indicator records the number of properties accredited. We are on target and will continue to support and work with landlords to accredit more properties.
LPI6	Average length of time taken to assess Homeless Applications	Cestria Community Housing	New Indicator	22.8 working days	18 working days	Information not supplied by Cestria				17	Unable to comment	This indicator measures the average length of time taken to carry out assessment and make decision on Homeless Application. We believe that the length of time Homeless Applicants wait for a decision should be kept to a minimum. Cestria is responsible for achieving this indicator as they are acting as our agent in relation to fulfilling our statutory duties.
LPI7	% of applicants in immediate homelessness interviewed the same day	Chester le Street District Council & Cestria Community Housing	Not Collected	100%	100%	100%				100%	😊	This Service Standards ensures that all applicants who are homeless immediately are seen within the same day. We can confirm that everyone is seen within the same day if they state they have no where to sleep that night.
LPI8	% of routine appointments offered within 10 working days	Chester le Street District Council & Cestria Community Housing	Not Collected	96.00	99.50%	99%				100%	☹️	We attempt to ensure all applicants are seen within 10 working days. One person was not seen within 10 working days to due confusion over responsibilities between CLSDC and Cestria, This should not happen in the future.

LPI9	% of applications assessed within 33 working days	Cestria Community Housing	Not Collected	98.40%	100.0%	Information not supplied by Cestria				100%	Unable to comment	This indicator measures the time taken to carry out assessment and make decision on Homeless Application we have a target of 33 working days. Cestria are now responsible for achieving this indicator.
LPI10	Increase in the number of cases where homelessness is prevented through advice and assistance from the Housing Options Team	Chester le Street District Council	Not Collected	New Indicator	New Indicator	14				105	☹️	We are under on prevention and there are a number of reasons that we are currently analysing. We will continue to prevent homelessness and achieve this target.
LPI11	% of Homelessness reviews made within 8 weeks	Chester le Street District Council	Not Collected	100%	100%	100%				100%	😊	This Service Standards records the number of homeless appeals received and decided within 8 weeks.

LPI12	% of Housing Applicants processed within 5 days	Cestria Community Housing	New Indicator	New Indicator	New Indicator	Information not supplied by Cestria				100%	Unable to comment	This indicator records the number of Housing Register Applications processed within 5 days. Cestria are the Councils agent in relation to this Statutory responsibility.
LPI13	% of application changes made within 10 working days	Cestria Community Housing	New Indicator	New Indicator	New Indicator	Information not supplied by Cestria				100%	Unable to comment	This indicator records the time taken to process a change on a housing register Application. Cestria are the Councils agent in relation to this Statutory responsibility.
LPI14	% of Applications reviewed annually	Cestria Community Housing	New Indicator	New Indicator	New Indicator	Information not supplied by Cestria				100%	Unable to comment	This indicator records the number of Housing Register Applicants reviewed on an annual basis. Cestria are the Councils agent in relation to this Statutory
LPI15	Reduce the number of households placed in B&B accommodation	Chester le Street District Council & Cestria Community Housing	New Indicator	New Indicator	New Indicator		3			14	😊	This LPI aims to reduce the number of people placed in B&B accommodation. Both Cestria and CLSDC strive to keep B&B usage for homeless households to a minimum in line with Statutory guidance.